

Figure 1

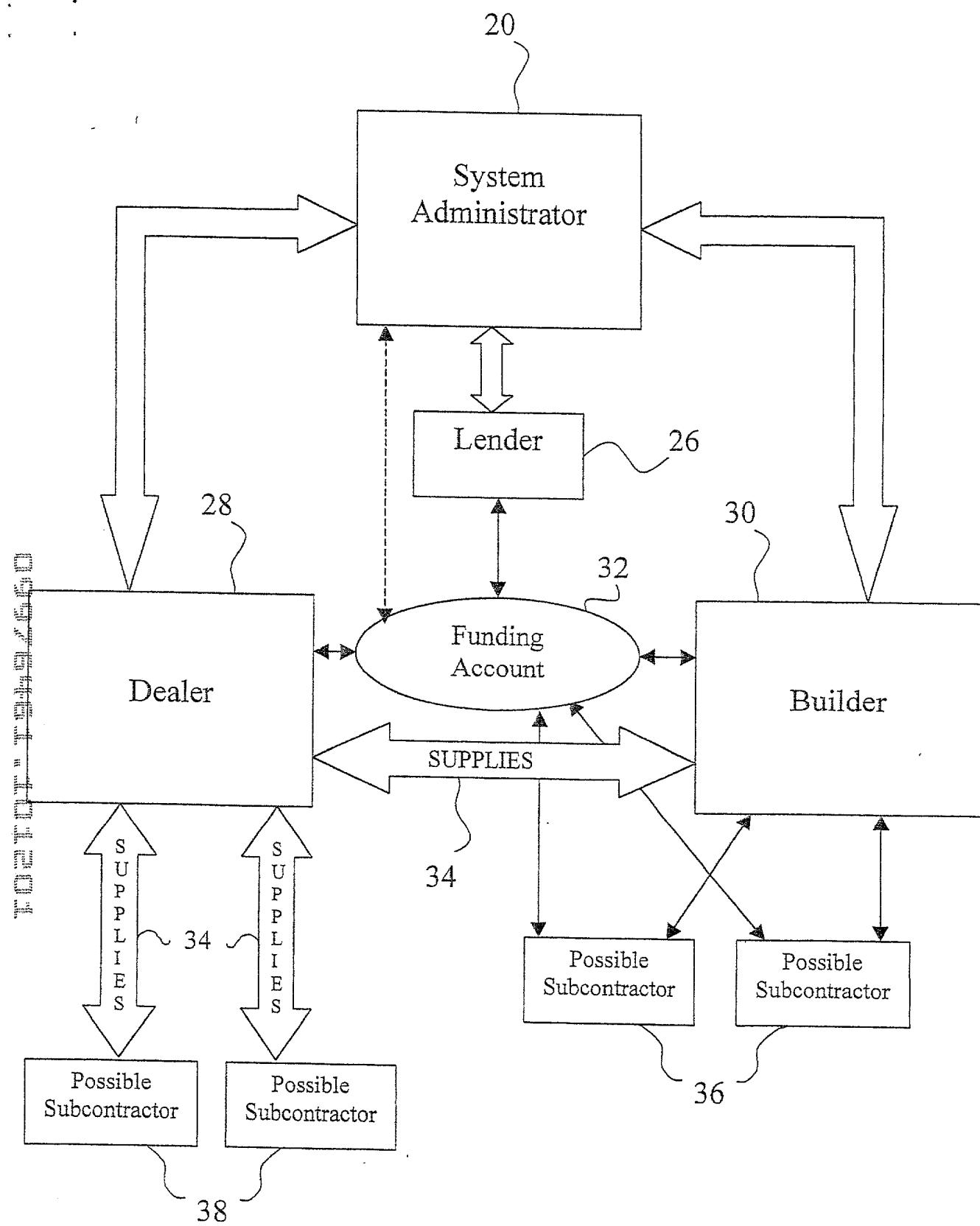


Figure 2

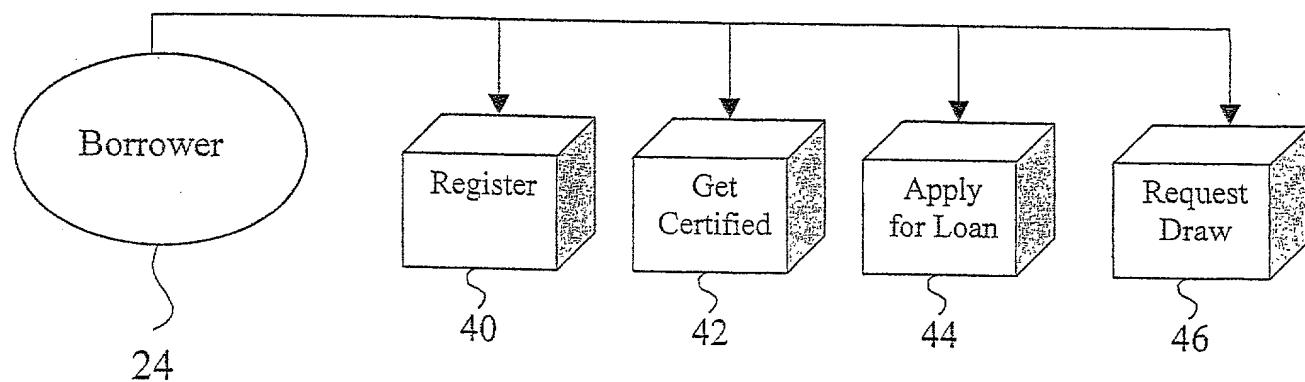


Figure 3A

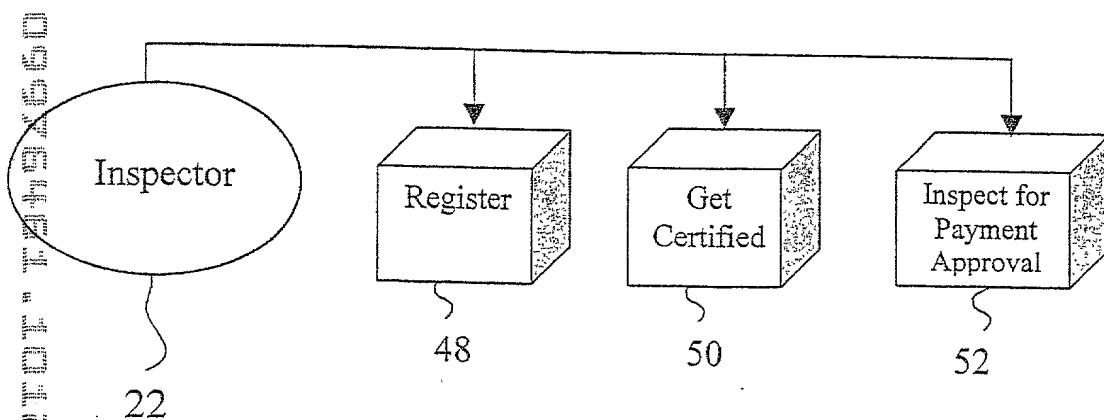


Figure 3B

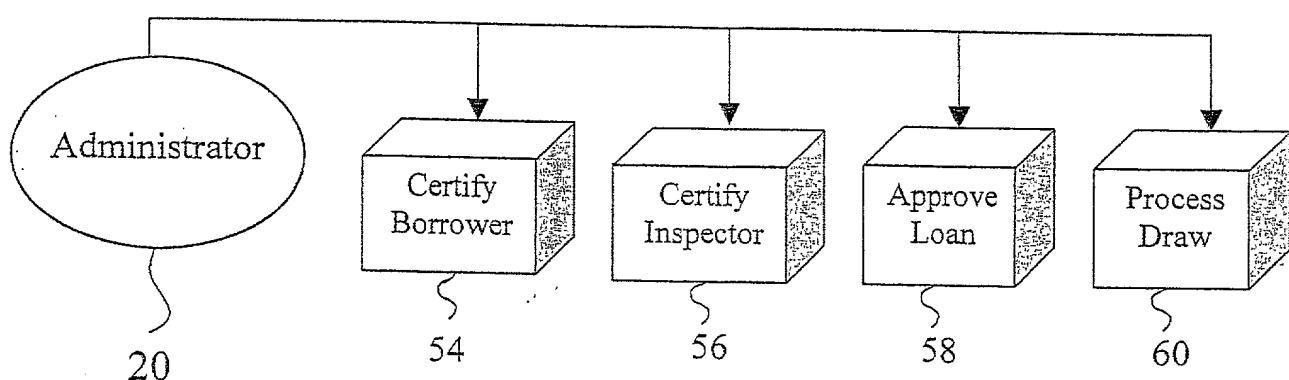


Figure 3C

Figure 4

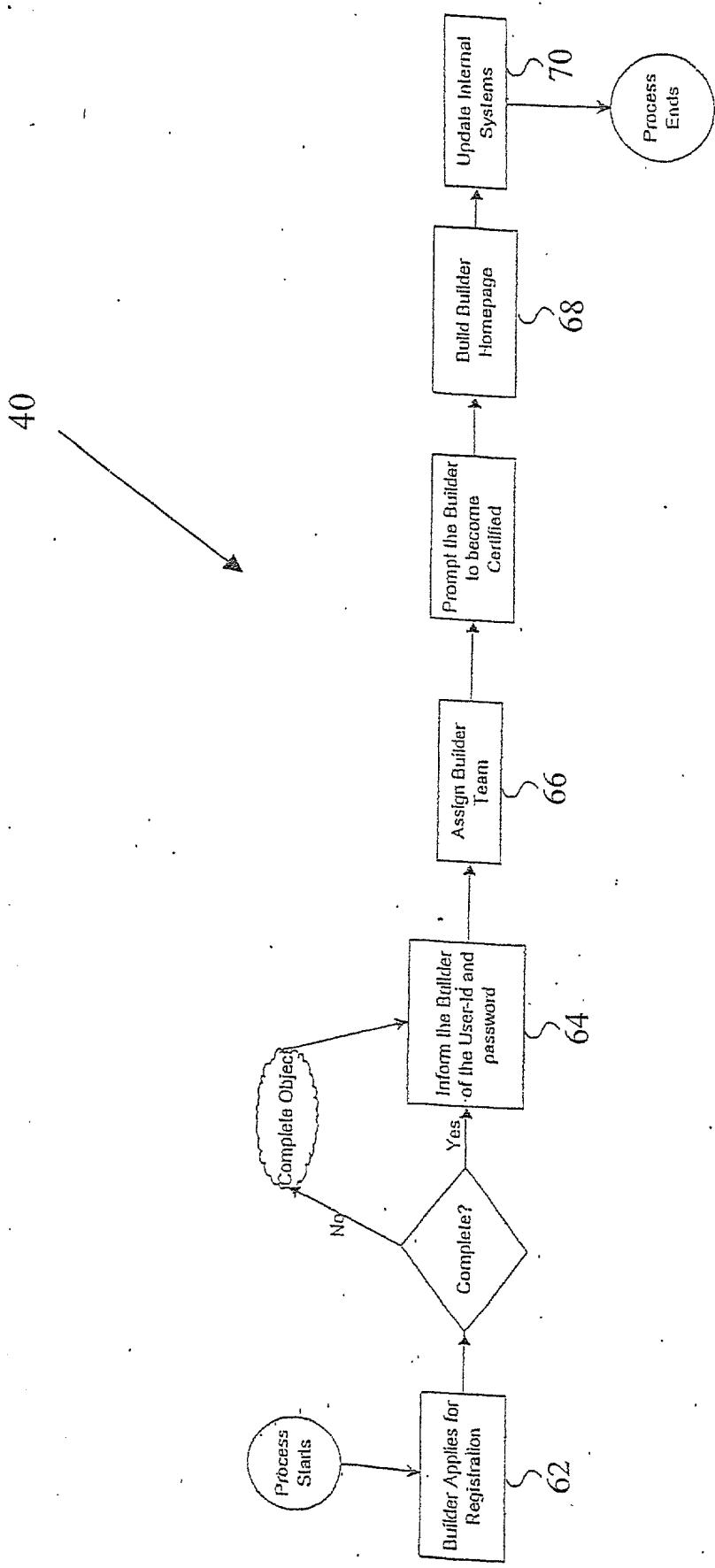
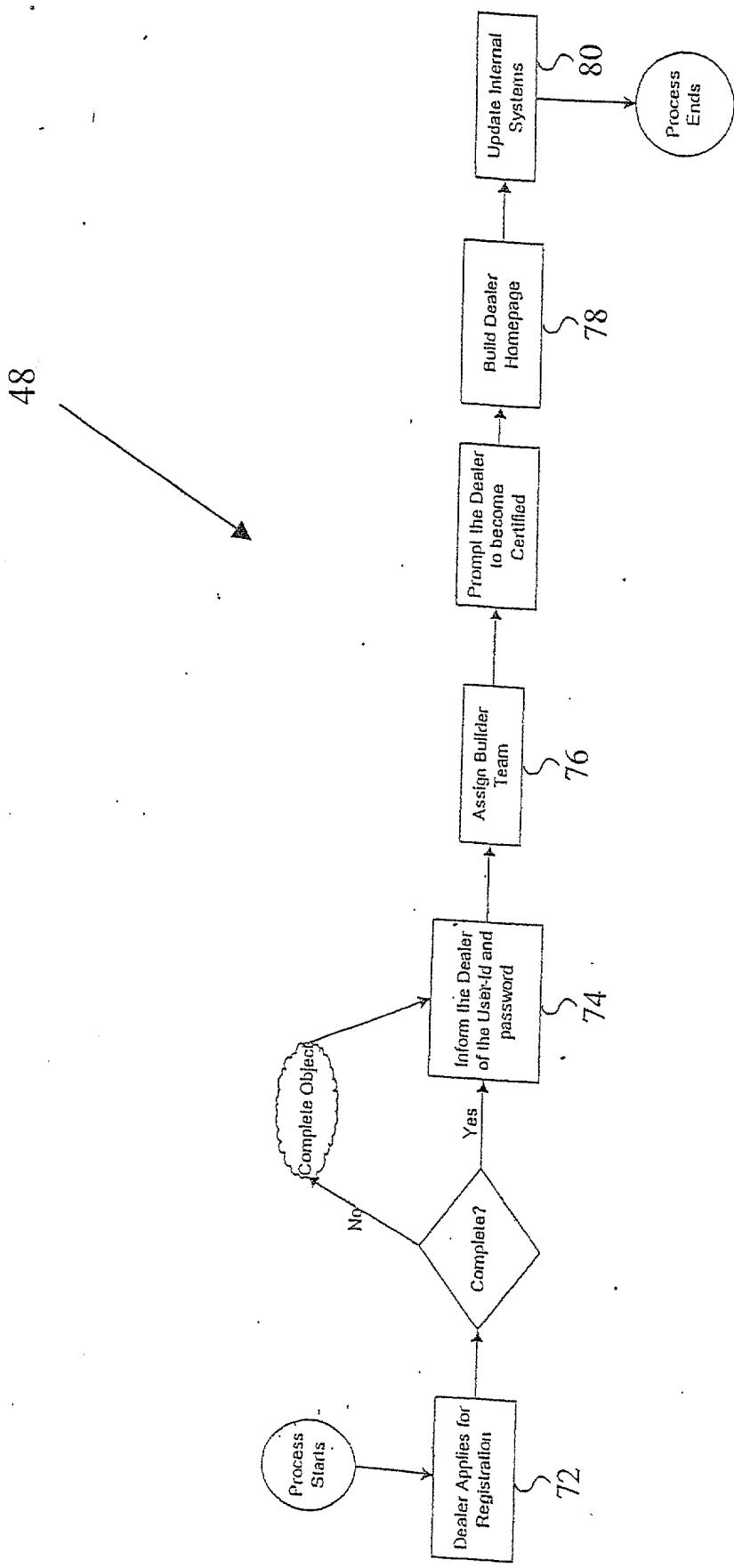


Figure 5



4.2

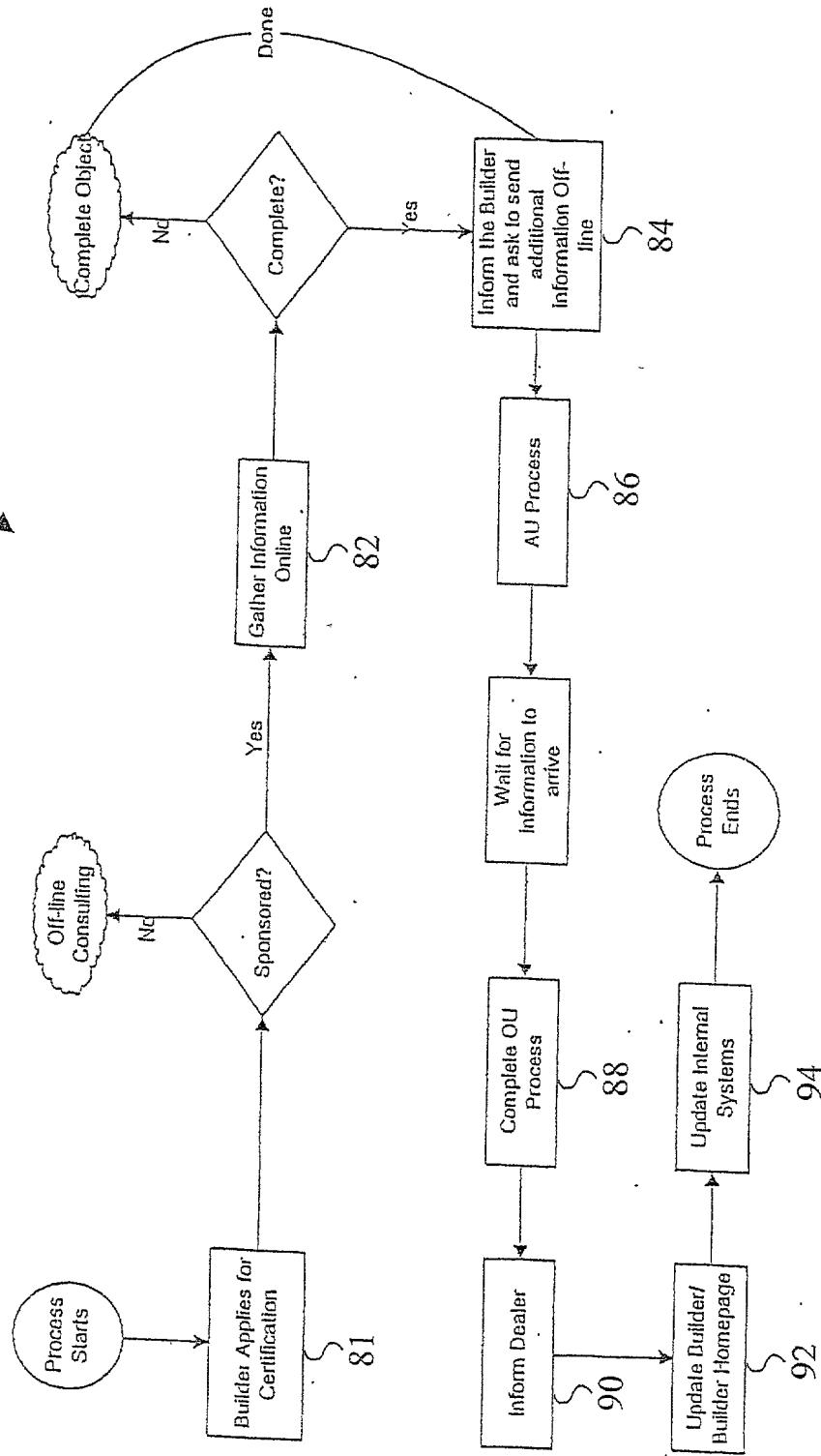


Figure 6

Figure 7

50

Process Starts

Dealer Applies for
Certification

Gather Information
Online

95

96

Done

Complete?

Update Dealer/
Dealer Homepage

Complete OU
Process

Wait for
Information to
arrive

Inform the Dealer
and ask to send
additional
information Off-
line

AU Process

102

104

Update Internal
Systems

100

98

Process
Ends

Complete Object

No

Yes

Done

50

95

96

98

100

102

104

106

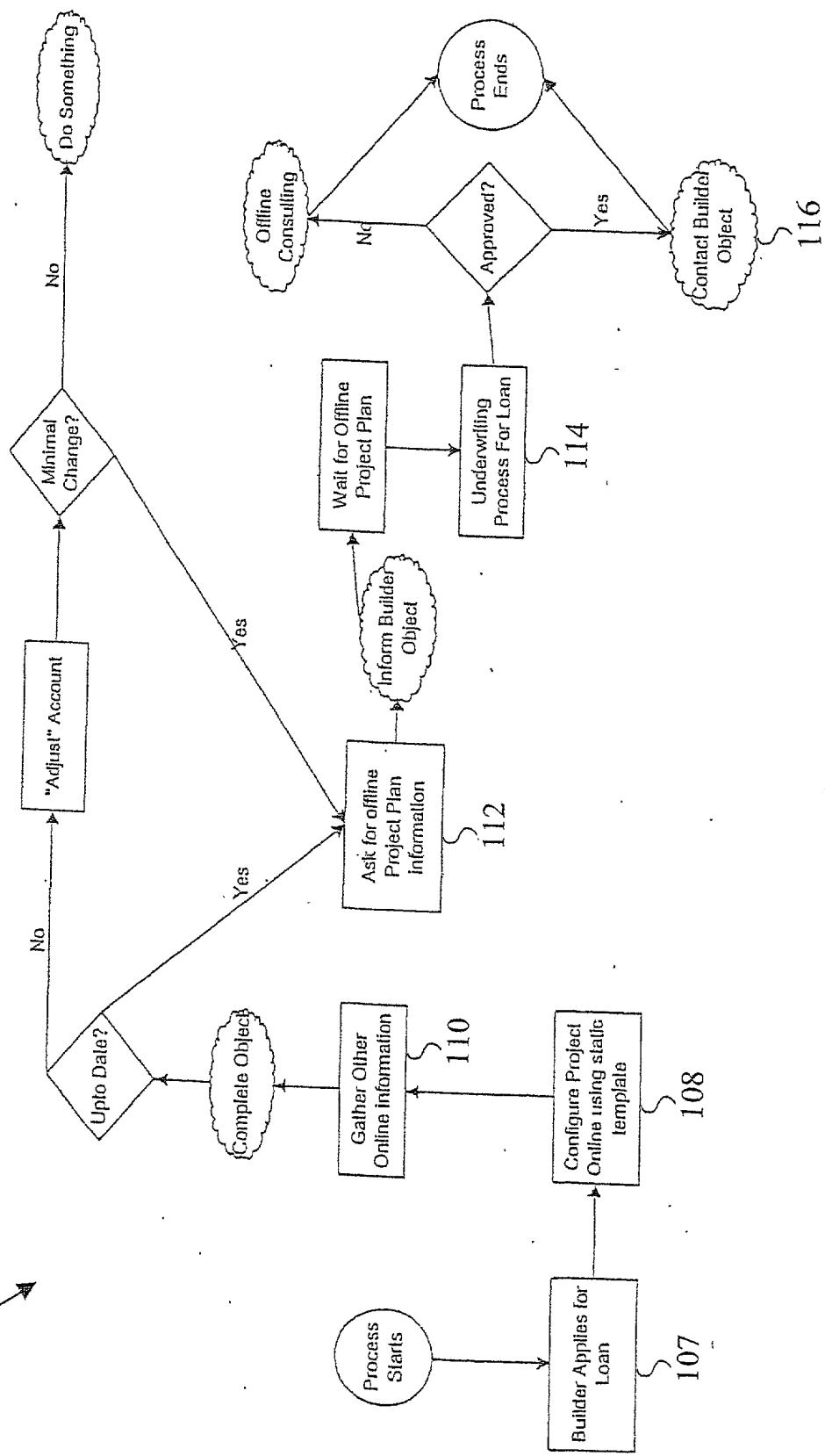


Figure 8

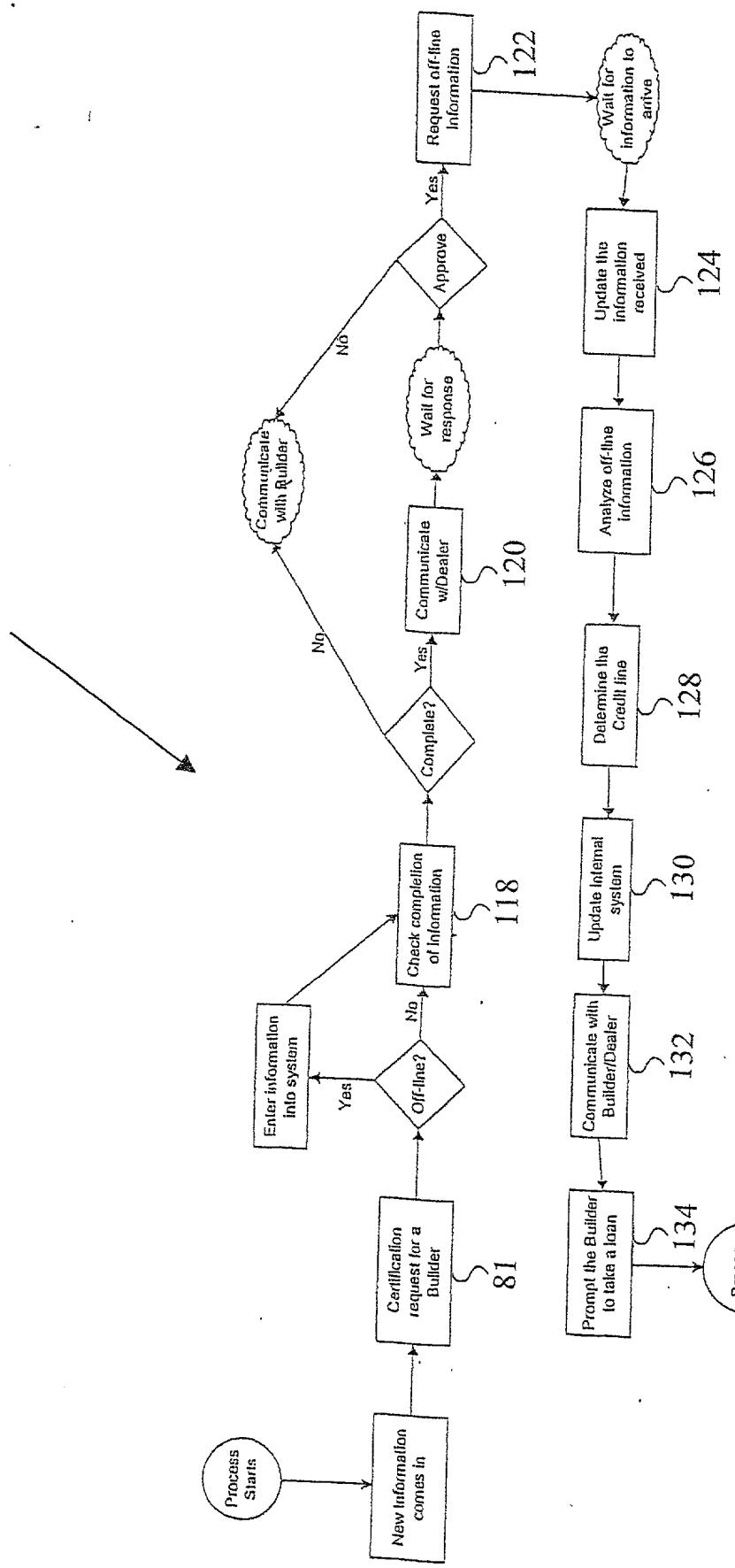
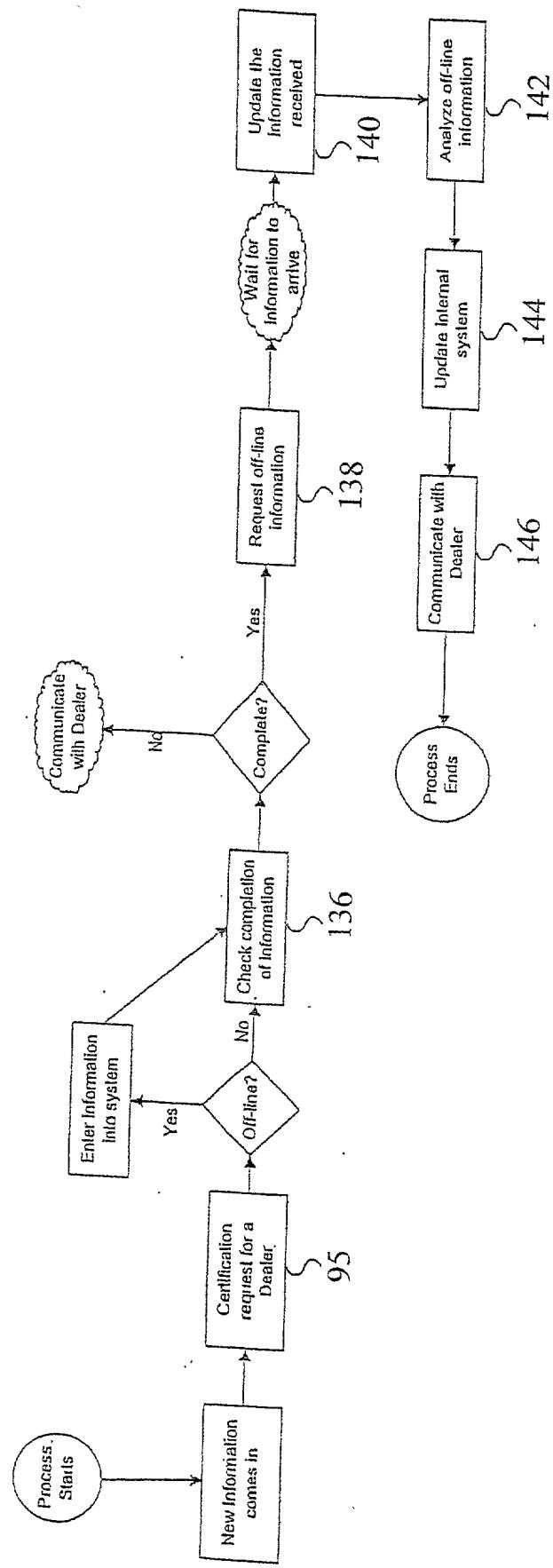


Figure 9

Figure 10

56



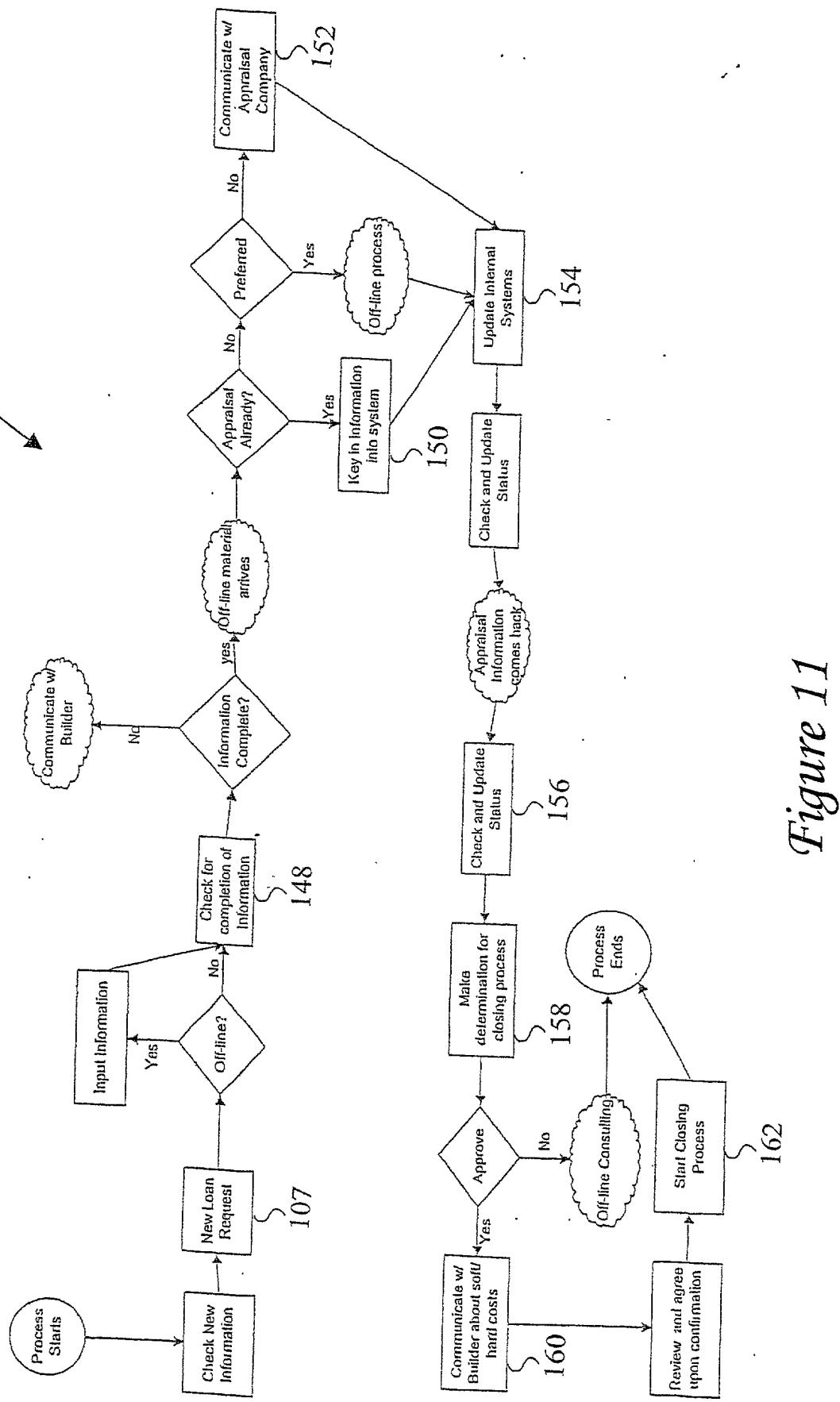
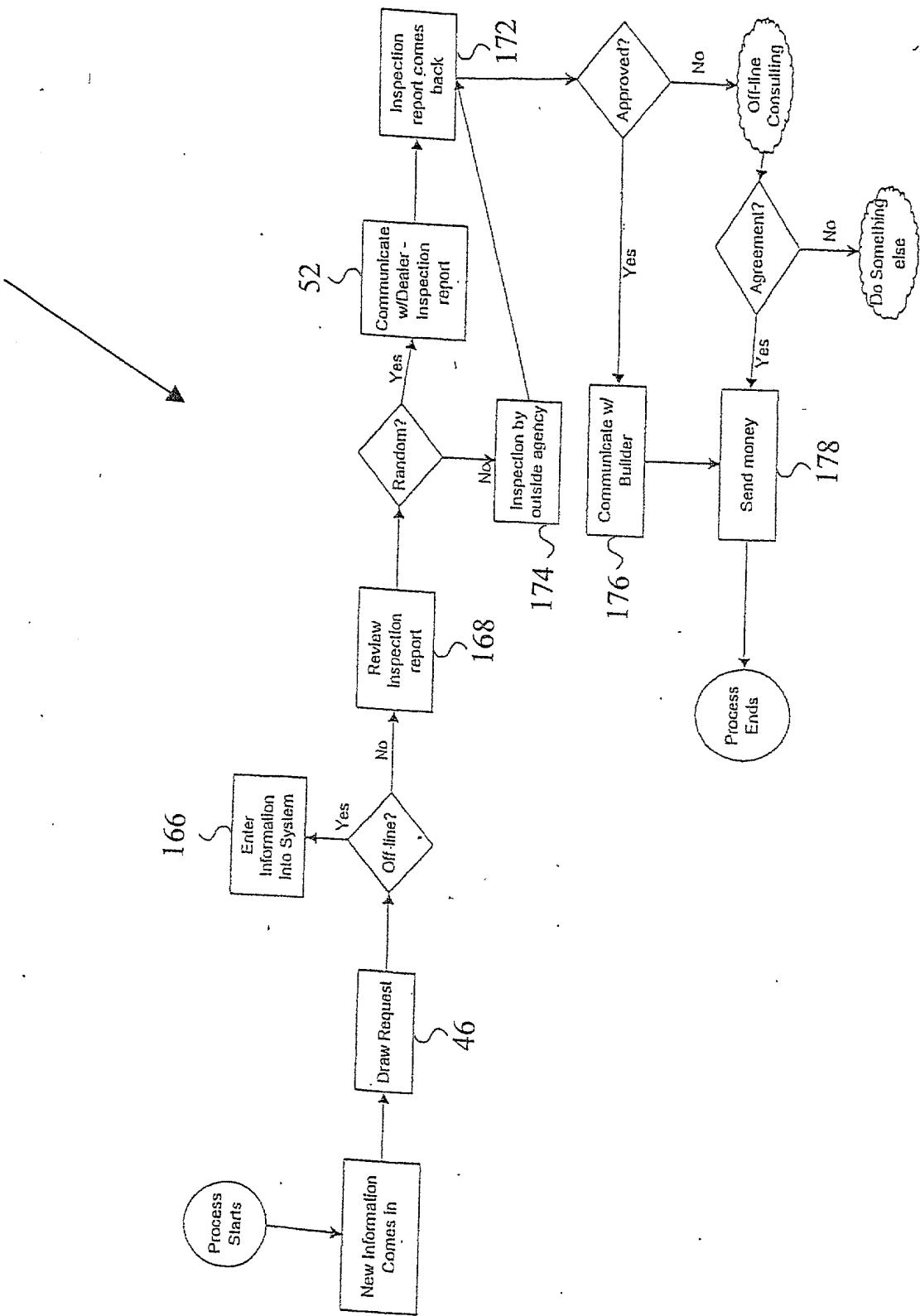


Figure 11

Figure 12

60



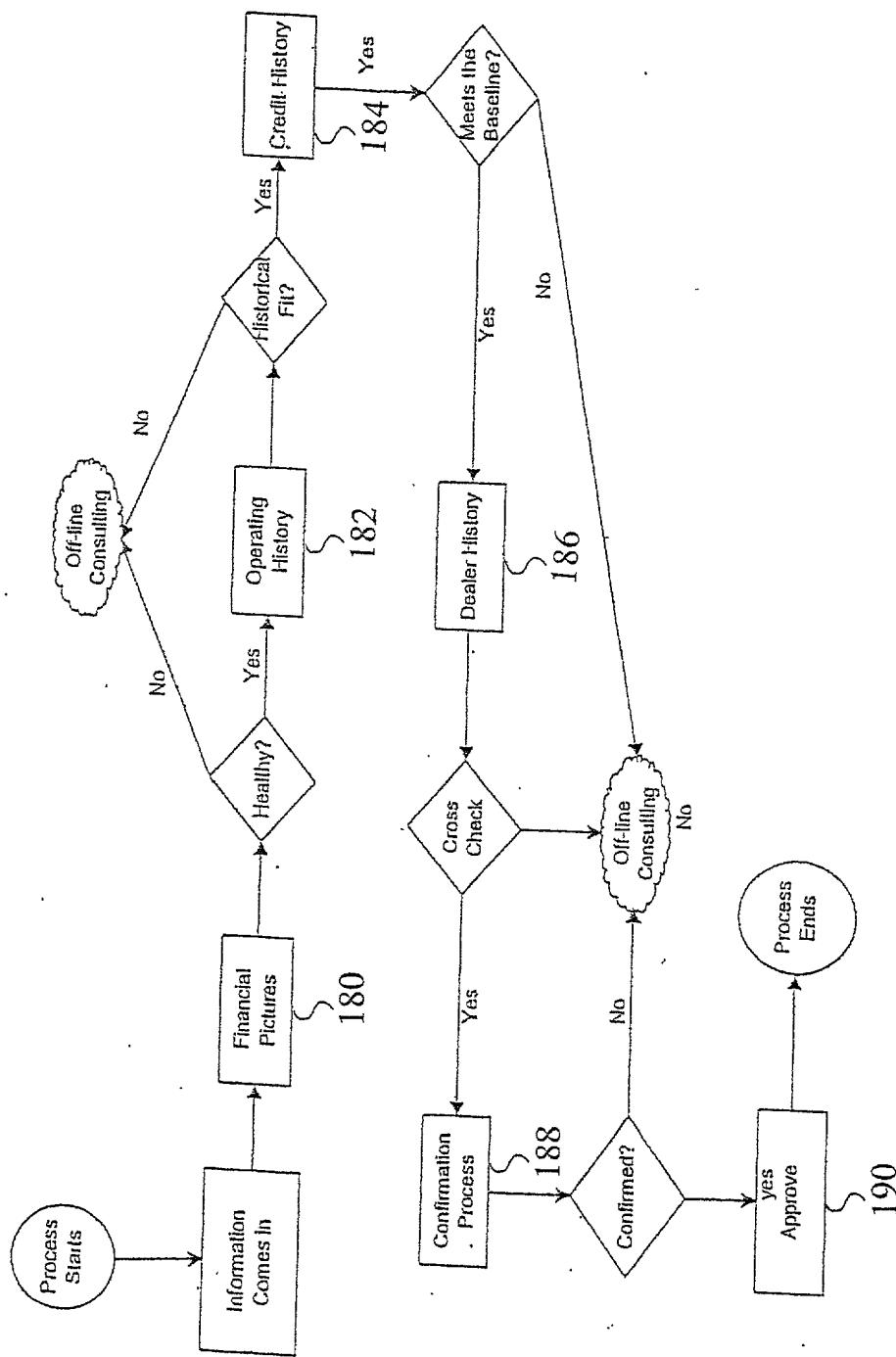


Figure 13

100

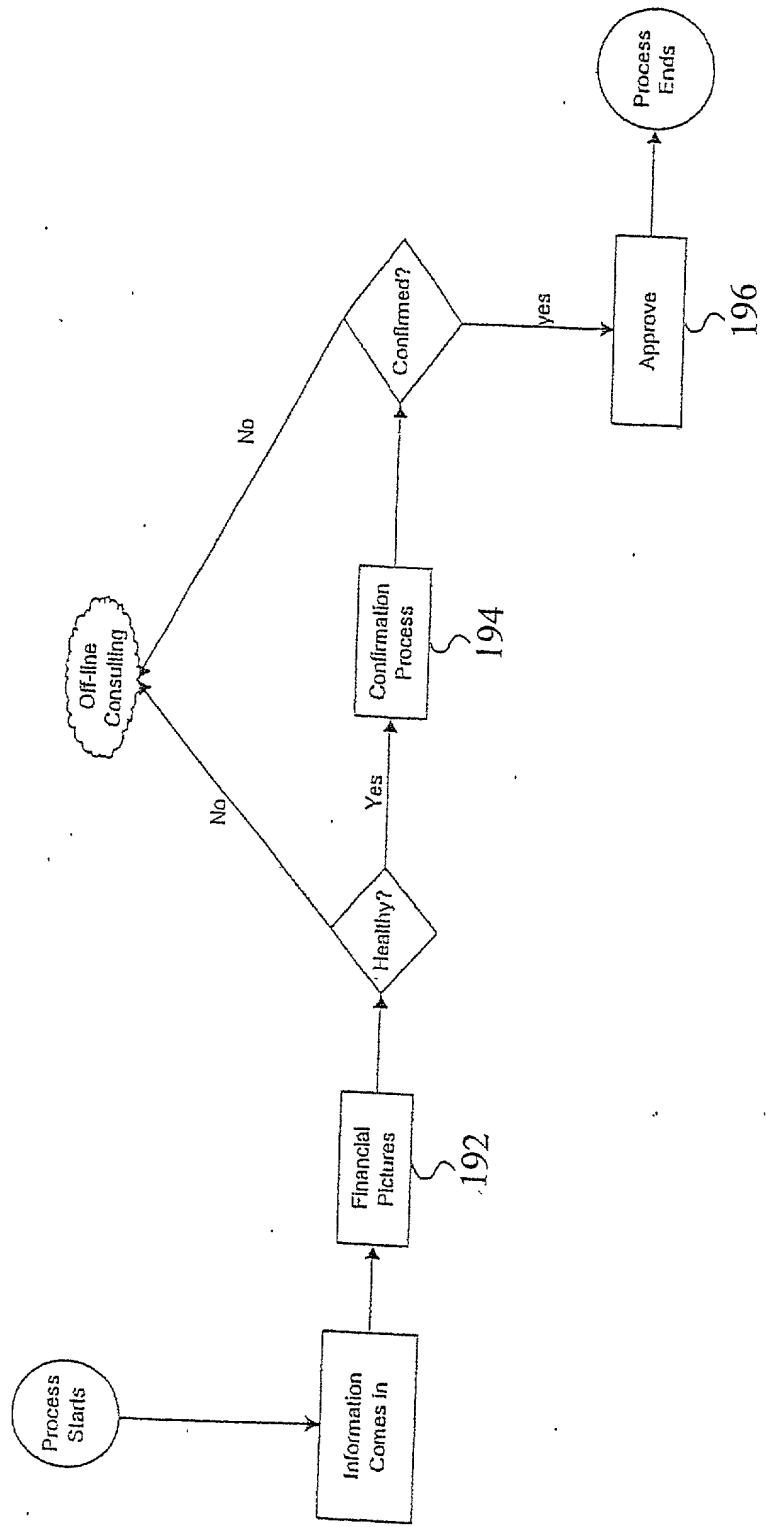


Figure 14

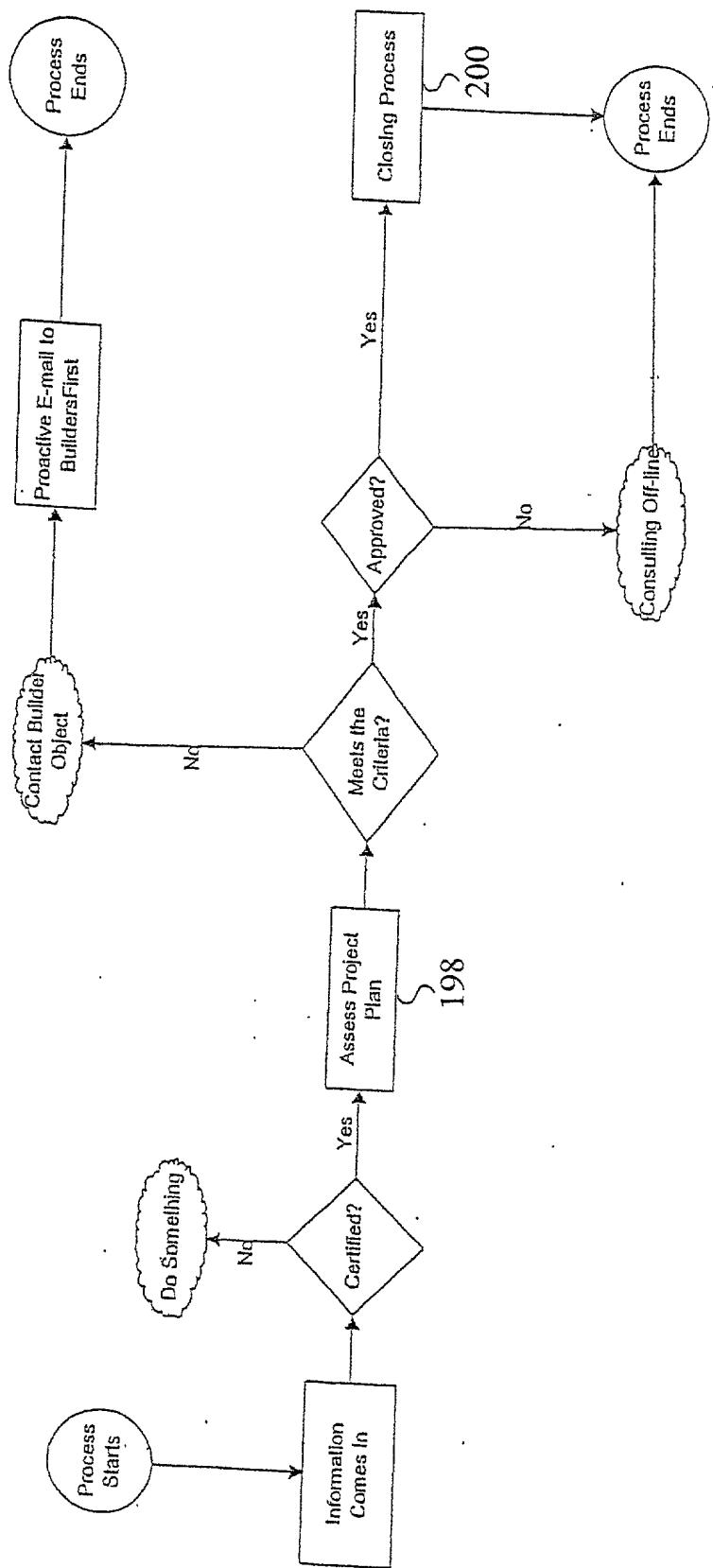
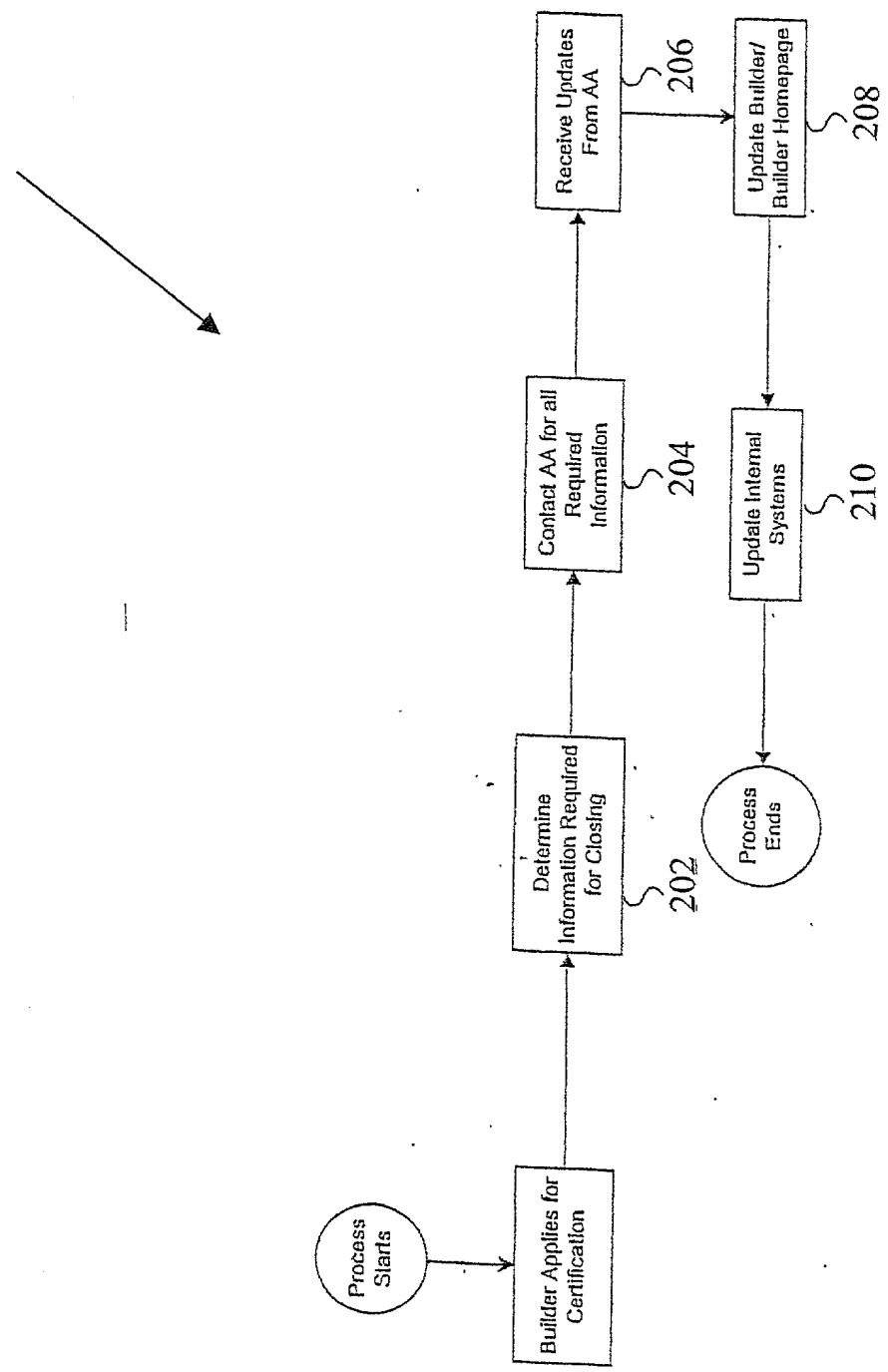


Figure 15

Figure 16



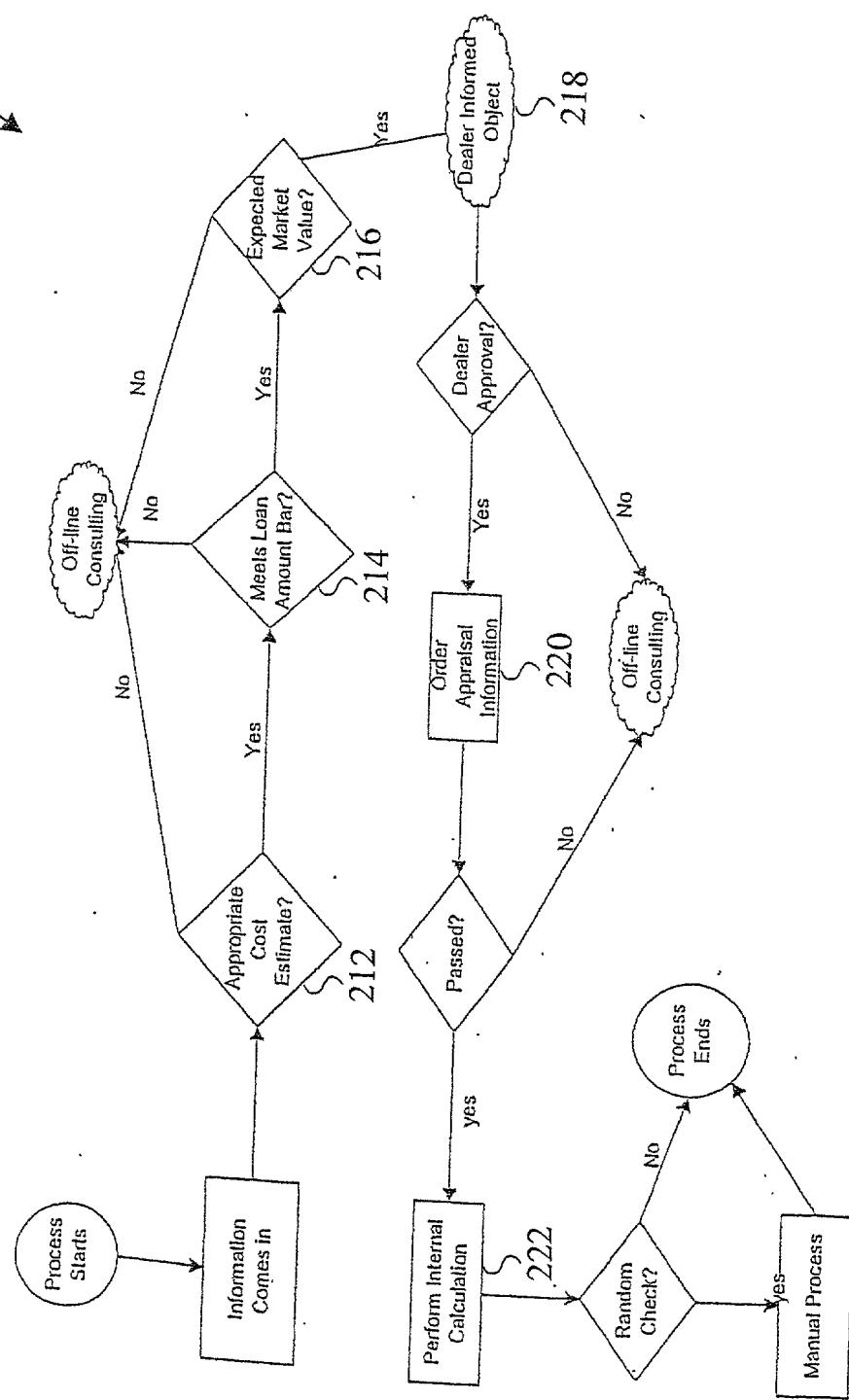


Figure 17